



OMANTEL

REFERENCE

INTERCONNECTION

OFFER

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ANNEX C9

SPECIAL SERVICES



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1 General

- 1.1 This Appendix sets out the special services to which Omantel shall offer access to the Operator, and the charges which Omantel shall apply for relation to such access.



2 Access to Emergency Services

- 2.1 Omantel shall offer access to the following emergency services through the use of the 3-digit number set out below in respect to each of these emergency services:

Emergency service	Number
General Emergencies	9999

- 2.2 Omantel's charge applied to the Operator for each call by the end-users of the Operator's network for each of the above emergency services is 12.25 baiza per minute.

3 Access to Omantel's Telephone Services' Numbers

3.1 Omantel shall offer to the Operator access to certain services offered by Omantel through the use of special 3- and 4-digit numbers and number series. The numbers and charges per minute in baiza are set out below for each of these services:

Service	Number or Number Series	Charge paid by Operator
Local Number Enquiries	1318	12,25 bz
International Number Enquiries	1319	12,25 bz
Time in Arabic & English	1306	12.25 bz

3.2 Omantel shall also offer access to the services listed below. The Parties agree that the Operator shall not charge its customers for calls to the listed numbers. No charges to either Party are applicable to these listed services.

Service	Number or Number Series
Marine & Costal Radio Service	1302
Internet Enquiries	1300
Fixed Telephone Faults	1300
Telex & Data Faults	1301
GSM Help Desk and Hayyak and Jibreen Prepaid Cards	1234
GSM Network Complaints	1234

4 Access to Omantel's Premium Numbers

- 4.1 Omantel shall also offer to the Operator access to its Premium Services through the number and/or number series below. Omantel's charges which apply to the Operator for each call by end-users of the Operator's network to Omantel's Premium Services is listed in the table below in baiza per minute.

Number or Number series	Charge paid by customer	Charge paid by Operator
12405	150 Bz	137.75 Bz
12401	200 Bz	187.75 Bz
12402, 12408, 12409, 12423, 12440, 12441, 12442, 12443, 12445, 12448, 12449	250 Bz	237.75 Bz
12 403, 12406, 12424,	300 Bz	287.75 Bz
12444	350 Bz	337.75 Bz
12400, 12447	400 Bz	387.75 Bz
Thuraya (0088216)	450 Bz	437.75 Bz
12404, 12446, 12450 – 12459, 12480-12485	500 Bz	487.75 Bz
12407	750 Bz	737.75 Bz



5 Access to Toll Free Numbers

- 5.1 Omantel shall offer to the Operator, upon request, access to one or more services provided by customers of Omantel over Omantel's network through the use of a "Toll Free Number". Omantel will pay to the other Operator for each call by end users of the Operator's network to Omantel's "Toll Free Numbers" what would have been paid for a termination in Operator's network according to Sub-Annex C4. The Operator is not entitled to charge its end uses for calls to Omantel's "Toll Free Numbers".
- 5.2 The Operator shall offer to Omantel, upon request, access to one or more services provided by customers of the Operator over the Operator's network through the use of a "Toll Free Number". The Operator will pay to Omantel what would have been paid for termination of a call according to Annex C4 of this Agreement for each call by end users of Omantel's network to the Operator's "Toll Free Numbers". Omantel is not entitled to charge its end uses for calls to the Operator's "Toll Free Numbers".